

We believe that:

- ♥ Everyone has the capacity to continually learn and grow.
- ♥ Resident choice should be supported in all activities of daily living.
- ♥ Effective care providers are good role models.
- ♥ Care providers must be compassionate and committed.
- ♥ The family lifestyle contributes to recovery (which includes stability in the home, but also demonstrates how to handle real life family experiences).
- ♥ Resident relationships with pets often contribute to the recovery process.
- ♥ Environments must be safe and match resident wants and needs.
- ♥ Ongoing training of care providers is essential and includes daily availability of consultation with case managers.
- ♥ Case management services ensure quality living environments and resident satisfaction.
- ♥ Family care is a way to empower individuals in selecting their own life goals.

*Family Care is a certified residential program
of Buffalo Psychiatric Center*

How does a person become a Family Care resident or a care provid- er?

Call:
(716) 816-2204
**(Erie and Niagara
Counties)**

(716) 532-2231
**(Cattaraugus
and Chautauqua
Counties)**

Family Care residents

are adults of all social, financial, ethnic, and educational backgrounds who are recovering from mental illness.

Family Care providers

may be single, married, widowed, or divorced. A provider may own a home or may rent a house or apartment.

*Homes must conform
to NYS Office of Mental
Health requirements for
safety, space, and utility.*



**A Facility of the
Office of Mental Health**



**...where caring is sharing
since 1936**



Promoting partnerships in hope and recovery

What is Family Care?

Private homes in the community are certified by the New York State Office of Mental Health to provide residential care to adults with a mental health diagnosis.

The Buffalo Psychiatric Center's Family Care Program serves adults of all ages living in Cattaraugus, Chautauqua, Erie, and Niagara Counties.

Family Care matches persons willing to share their home and community with individuals in need of guidance, support, and the companionship of a family environment.

Family Care uses a network of community psychiatric, social and recreational support services to enrich the lives of those served.



Family Care provides:

- ♥ Home cooked meals, including special diets.
- ♥ Involvement in family social activities.
- ♥ Assistance with medication management and doctor's appointments.
- ♥ Assistance with skill development, if desired.
- ♥ Help with activities of daily living, including shopping, and money management.
- ♥ If needed, hands-on Personal Care services by qualified, certified Personal Care providers.
- ♥ Linkage to outpatient programs, social clubs, vocational services, as desired.
- ♥ Transportation to all activities and appointments.
- ♥ Housekeeping and laundry services.
- ♥ Family vacations, camping, birthday, and holiday celebrations.
- ♥ Monetary benefits to the care provider.
- ♥ 1:1 ongoing support from Buffalo Psychiatric Center's professional case managers.

Our Mission

is to provide a variety of private home settings that offer support to individuals who have a mental illness and are in the process of recovering the life roles that are important to them.

Our Goal

is to provide residential care that is focused on resident satisfaction, as well as cost efficiency, for individuals in need of intermediate and long term care.

Referrals

Potential Family Care residents are evaluated by a process that includes interviews, careful screening, and individual choice.

Every effort is made to match the person with a home that best meets his/her needs in terms of location, type of setting, household composition, compatibility with the provider and the other residents, and availability of needed services.

Home visits and trial placements may be used as a means to make a decision on placement into a Family Care home.