

## Our Goal

Our goal is to remove barriers to recovery and wellness, building on inherent personal strengths and natural supports in the surrounding community.

## Who Will Benefit?

Individuals aged 18 and over who are experiencing difficulties related to mental health are encouraged to enroll in our services.

Treatment makes  
a difference.

Recovery makes a life!



Lancaster RTC is a certified outpatient program of Buffalo Psychiatric Center

## Our Staff

We are a multidisciplinary team that includes:

- ◆ Board Certified Psychiatrists
- ◆ Psychologists
- ◆ Social Workers
- ◆ Community Mental Health Nurse
- ◆ Vocational Counselor

## Referrals

Referrals to Lancaster RTC may be made by calling Central Intake, 816-2218, Monday-Friday, 8 a.m.-4:30 p.m.. Rapid access (walk-in) services are available.

An appointment will be made for an interview to evaluate treatment needs.

## Confidentiality

All personal information about recipients is considered privileged and confidential.



A Facility of the  
Office of Mental Health



# Lancaster Recovery and Treatment Center

## Our vision:

*is to create partnerships with individuals that foster hope while helping them to achieve the life they always knew was there for them*

(716) 684-2662

(716) 816-2218 Central Intake

<http://www.omh.ny.gov/omhweb/facilities/bupc/lancaster.html>

# Lancaster RTC: Your partner in hope and recovery!

## Introduction

Lancaster Recovery and Treatment Center is a clinic service that provides a broad range of mental health services to meet the needs of adults with a diagnosis of mental illness.

We take a person-centered holistic approach to recovery. We are not just treating an illness. Rather, we work with individuals to rebuild a foundation which will sustain lasting recovery and an improved quality of life.



## Our Services

We provide a combination of diagnostic and treatment services for individuals with mental illness.

We also provide supportive services for families and significant others.

Services include: individual psychotherapy, medication therapy, medication education, psychological assessments, symptom management, vocational counseling, and health screening

## Location/ Hours Operation

Lancaster RTC is located at 525 Pavement Road in the Lancaster Town Center.

The site is handicapped accessible and has ample parking. Assistance in accessing Medicaid Taxi is provided to eligible individuals.

Lancaster RTC is open from 8:30 a.m. to 5 p.m. Monday-Friday. Rapid access (walk-in) services are available.

## Meet Our Staff

Experienced and Supportive!

**Loida Reyes, MD**  
Psychiatrist

**Sarah Marchand, PhD**  
Psychologist  
Program Manager

**Patricia Roy Petrick, PhD**  
Licensed Psychologist

**Catherine Hainz, RN**  
Community Mental Health Nurse

**Jennifer Wells, LCSW-R**  
Social Worker

**Samantha Lynch, LCSW-R**  
Social Worker

**Beth Anton**  
Rehabilitation Counselor

**Sandra Ziemba**  
Office Assistant



## Fees

No one is refused service due to inability to pay.