



# Save the Date

Office of Quality Improvement  
Incident Investigation Training  
Fall 2024

The OMH Office of Quality Improvement is offering **in-person** training on best practices to conduct an investigation of incidents involving service recipients. The training is designed exclusively for staff of OMH operated or licensed facilities and designated providers required to comply with OMH investigation standards. Participants should be staff that **conduct investigations** or **directly supervise those conducting** investigations.

**This is a basic course intended for new investigators with priority given to those who have not previously attended this training, or the Investigation Training offered by the Justice Center. The training is a 2-day intensive workshop.**

### Participants will learn:

- How to conduct investigations in compliance with OMH Part 524 regulations.
- How to interview and take written statements.
- How to collect and analyze evidence.
- How to write a thorough investigative report.
- How to submit an investigation to the OMH and the Justice Center.

### Training Registration:

- Use the following link or QR code to complete registration:

[Click here to register](#) or scan below!



Training		Time	Location
Hudson River Region	10/8/24 & 10/9/24	9:30am-4pm both days	<b>Northern Rivers-SATRI Building</b> 60 Academy Rd Albany, NY 12208
NYC Region- #1	10/22/24 & 10/23/24	9:30am-4pm both days	<b>NYC Field Office</b> 330 5th Avenue 9th Floor New York, NY 10001
Central NY Region	11/13/24 & 11/14/24	9:30am-4pm both days	<b>Greater Binghamton Health Center</b> 425 Robinson St Binghamton, NY 13904
NYC Region- #2	11/14/24 & 11/15/24	9:30am-4pm both days	<b>NYC Field Office</b> 330 5th Avenue 9th Floor New York, NY 10001
Long Island Region	11/19/24 & 11/20/24	9:30am-4pm both days	<b>South Oaks Hospital</b> 400 Sunrise Hwy, Amityville, NY 11701
Western NY Region	11/19/24 & 11/20/24	9:30am-4pm both days	<b>Buffalo Psychiatric Center</b> 400 Forest Ave Buffalo, NY 14213